



## Conditions of Reservation

- GST is included in the final price.
- 50% advance to be paid at the time of booking.
- Balance of 50% to be paid 30 days prior arrival
- Bookings made less than 30 days prior arrival should be accompanied by full payment. Bookings are only confirmed after full payment has been received
- Pre-bookings are released 30 days prior to the date of arrival if payment has not been made.
- It is your right to request for a GST bill.
- TDS is not applicable on amount due to Nimmu House as all rates are on a "rate-contract agreement basis"

## General Information

- We offer daily fixed menus. It is therefore important to know any meal restriction/allergy
- Free Internet in some part of the house and on the terrace (as per available connection)
- Drinks and snacks are not included
- Check-in time is 12 PM and check-out time is 10 AM
- Passport and visa copy for all guests are required at the time of check-in
- Rooms are booked subject to final confirmation
- Service voucher must be dispatched by or before the arrival of guests
- Offer drink and meals to the driver (no accommodation)

## Cancellation Policies

- Up to 45 days prior to guest arrival: full amount will be refunded.
- Up to 30 days prior to guest arrival: 50% retention of the total billing.
- Less than 30 days prior to guest arrival or no-show: 100% retention of the total billing
- Any amendments or cancellation should be informed well in advance – retention may apply.
- As of March 2022, If your booking is cancelled because of government imposed Covid-19 restrictions or if the guests are found to be covid-19 positive, we will happily reschedule your booking free of charge upon presenting the RT-PCR report.
- No refund for unexpected departures

## Extra Meals and Occupancy

- In the tents, the extra occupancy is possible for up to 2 children under 10 y/o (or less than 1.40m/5ft). Children are accommodated in the first chamber of the tent, on the side beds. For taller guests, we can add one extra bed, in the main chamber of the tent.
- In the rooms, it is possible to add one extra bed in some rooms or you can ask for our triple room where there is a permanent bed (subject to availability).

***Please inform us of any food allergy or meal restriction in advance. We will adapt our fixed menu according to your needs. Meals are fixed, innovative & glocal. Served at the table.***

**Extra food and beverage charged on actuals.**

**Nimmu House : Sales & Reservations**

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